

## Products

# Non-food

In 2018, Migros further expanded its range of FSC-certified toiletries. It has set itself the goal of selling only socially and ecologically sustainable textiles in future.

## Raw materials from sustainable sources

### Wood, paper and pulp

As part of the sustainability strategy of Cooperative Retailing, Migros has set itself the goal of steadily increasing the proportion of wood, paper and pulp from sustainable sources. It is therefore expanding its range of **FSC-certified products** continuously. The label of the Forest Stewardship Council (FSC) stands for responsible and socially acceptable management of the world's forests, and accordingly for sustainably produced wood and paper products. Good progress was made in the toiletries range in 2018.

In 2018, Migros became the first retailer in Switzerland to sell **FSC-certified incontinence products** under the own-brand Secure. In addition, all Molfina and M-Budget sanitary towels and panty liners are made of FSC-certified pulp.

Migros also **switched all plastic cotton buds to FSC-certified paper stems this year**. The switch from plastic to paper will cut the number of plastic sticks by 145 million per year, saving 25.7 t of plastic annually.

### Use of recycled plastic

Migros sold storage boxes **made of recycled plastic** for the first time in 2018. The products are made of post-consumer recycled plastic previously used in products such as yoghurt pots, snack boxes and laundry baskets. The material is carefully cleaned and sorted, then processed into plastic granulate using state-of-the-art technology. The boxes carry the German environmental seal Der Blaue Engel, awarded to products that are particularly environmentally friendly.

## Sustainable textiles

At the end of 2018, 66.4% of all textile products in Cooperative Retailing carried the **Eco label** or met international standards with equivalent requirements. Migros was thus able to increase the proportion of certified textiles by 0.2% in comparison with the previous year. For clothing, the proportion stood at 78.9%.

**Socially and environmentally sustainable production of textiles** is important to Migros. It is therefore expanding its range of certified products continuously. Since 2017, Migros has acknowledged the international textile standards GOTS, bluesign and Oeko-Tex Made in Green as equivalent to its own environmental guidelines.

## Operational environmental protection at suppliers

As part of a pilot project, Migros assessed the entire value-added chain of four important **suppliers of tissue paper** in relation to the status of relevant environmental issues. Tissue paper is used primarily in the production of toilet paper and kitchen roll, paper serviettes and tissues.

The acquired data forms the basis for defining Migros' future commitment to **reducing environmental impact** in the manufacture of its products. There are plans to apply the systematic approach to other raw materials, such as plastic and metal, in the future.

## Sustainable investment funds

Migros Bank offers a **wide range of sustainable investment funds**. In 2018, their volume rose by 9.4% to CHF 327 million. The funds invest in companies that set an example in terms of ecological and social responsibility and corporate management, and which are also financially attractive. To measure the level of sustainability and select investments, Migros Bank works with MSCI ESG Research, a leading provider of sustainability analysis.

## Responsible travel

At the end of 2018, Hotelplan Suisse offered over 290 hotels certified by the organisation Travelife. The **sustainable label Travelife** checks and evaluates the environmental and social standards of hotels around the world based on more than 150 identical criteria.

Hotelplan Suisse also stepped up its **partnership with the Swiss NGO OceanCare** in the reporting year, with the aim of making travellers more aware of dolphin conservation concerns. Since 2018, Hotelplan Suisse has no longer offered activities with dolphins.