Sustainability Management

Sustainability is part of the Migros culture and an integral component of Migros' corporate activity. In line with the Migros Group sustainability mission statement, Migros bundles and manages its sustainability activities within a Group-wide strategic framework.

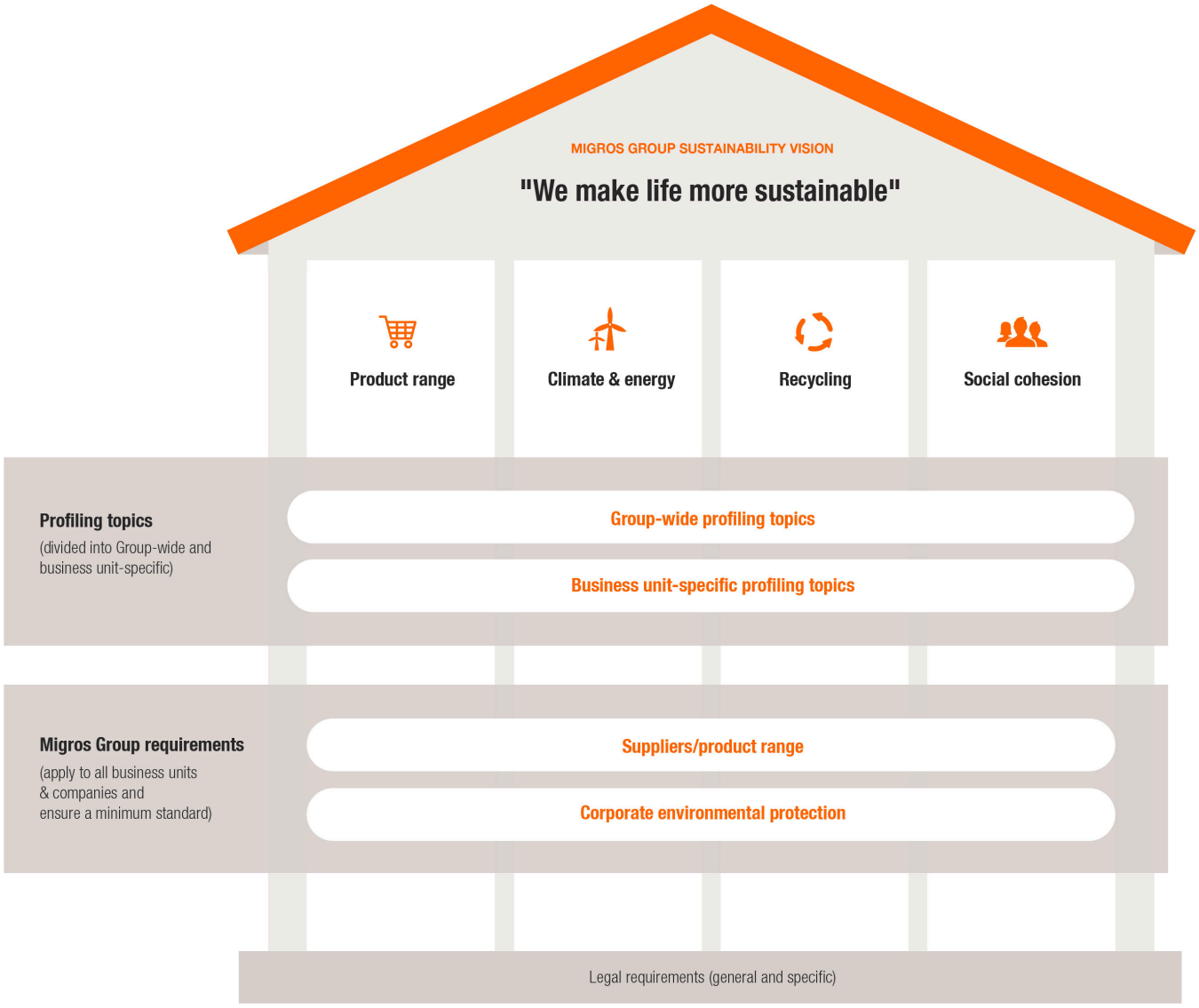
The values **responsibility and credibility** are part of the Migros Group strategy. The economic, social and ecological objectives are implemented along the entire value-added chain.

The Migros Group has a clear concept of sustainability. It offers a **broad range of sustainable products and services**, serves as a partner for a healthy lifestyle, is a model employer, sets standards for climate protection and resource efficiency, and promotes social cohesion.

Migros Group sustainability mission statement

The **Migros Group sustainability mission statement** applies to all companies. It combines a sustainability vision and mission, Group-wide profiling topics and the Migros Group requirements for sustainability all in one. In 2020, all Migros Group companies revised their individual sustainability goals in accordance with the Migros Group sustainability mission statement.

The mission statement embeds the sustainability strategies of the business units and the individual sustainability targets of the companies **in a Group-wide, overarching framework**. It follows the vision "We make life more sustainable" and focuses on a sustainable product range, climate protection, closed-loop recycling and promoting social cohesion.



Group requirements

All companies of the Migros Group are obliged to meet a range of social and ecological minimum requirements, known as the **Migros Group requirements for sustainability**.

The **15 Migros Group requirements for suppliers and product ranges** include labour standards in the supply chain, and requirements relating to animal welfare and the protection of global fish stocks and rainforests. In addition, new requirements have been introduced for corporate environmental production in the supply chain, including a ban on peat, fur and mulesing. The latter is a technique that involves removing the skin of Merino sheep around the tail without anaesthetic.

The **Migros Group requirements for corporate environmental protection** include active and risk-based management of waste, electricity, heat and refrigerants. Furthermore, all companies are required to carbon offset their business flights, travel predominantly by public transport, and comply with procurement guidelines for climate-friendly cars.

Cooperative Retailing

Migros **kept eleven promises** in 2020. The promises originated from the Generation M sustainability programme, with which Cooperative Retailing transparently communicates specific and measurable sustainability objectives.

Generation M is a component of the **long-term sustainability strategy** of Cooperative Retailing. In addition to specific sustainability goals, this also includes requirements for the cultivation and processing of essential resources.

Migros-Industry

The group certificate for the sustainability management of **Migros-Industry under ISO 14001** was re-confirmed in 2020. The standardised management and control system allows Migros-Industry to take systematic measures to optimise sustainability efforts, minimise the impact on the environment and meet the requirements under environmental law.

In 2020, five sites were certified according to ISO 14001 for the first time. This means that a total of **19 Migros-Industry companies were certified** as at the end of 2020. Certifying all companies according to ISO 14001 by 2025 is a component of the Migros-Industry sustainability strategy, which includes around 30 goals in the areas of environment, economy and society. In the reporting year, the sustainability strategy was revised and additional targets up to 2025 were defined.

Sustainable Development Goals (SDG)

The Sustainable Development Goals (SDGs) adopted by the UN in 2015 comprise 17 goals as a **framework for global sustainable development**. The Migros Group makes an important contribution to implementing these global sustainability goals along the entire value-added chain. Detailed information about this can be found here.

Regular progress checks

In order to manage the achievement of targets, Migros uses KPIs to measure its progress in the area of sustainability. As part of **regular monitoring**, the degree to which the Migros Group requirements are implemented and individual goals met in the strategic business units is checked centrally by the Federation of Migros Cooperatives (FMC). The progress (including status indicators) is reported to internal decision makers and, to some extent, made public.