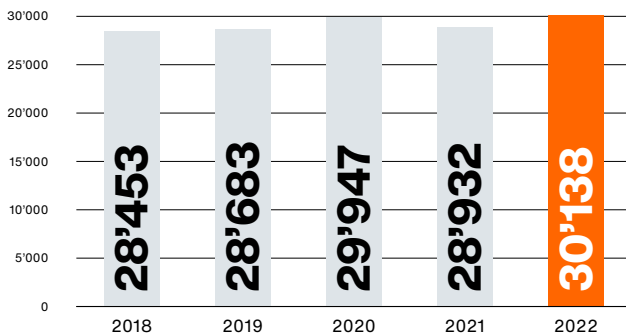


Facts and figures for the Migros Group's 2022 financial year

Finances

Sales
in CHF

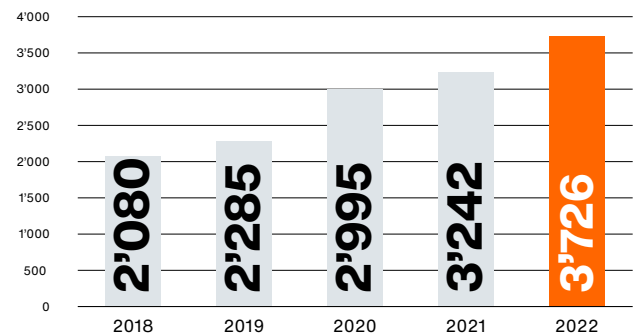


30.1 billion

Group sales increased by 4.2 % in comparison with the previous year to CHF 30.138 billion.

Finances

Online sales
in CHF

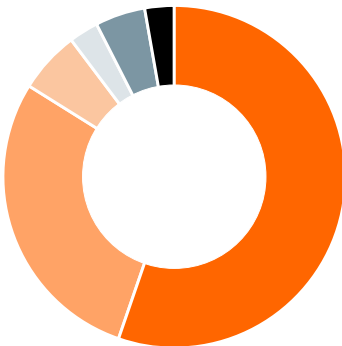


3.726 billion

Online sales grew by 14.9 % to CHF 3.726 billion.

Finances

Sales by segment
in %

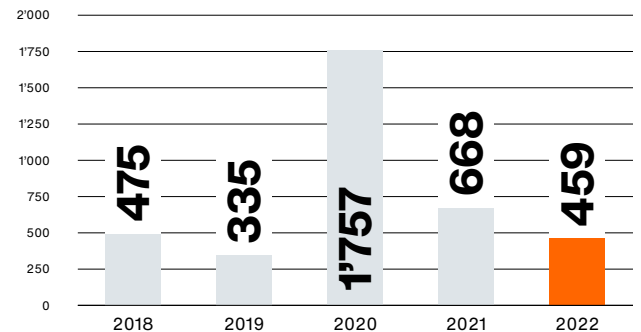


6 segments

Cooperative Retailing: 55.3 %, Commerce: 28.7 %, Migros-Industry: 5.8 %, Financial Services: 2.8 %, Travel: 4.8 %, Other: 2.5 %

Finances

Profit
in CHF

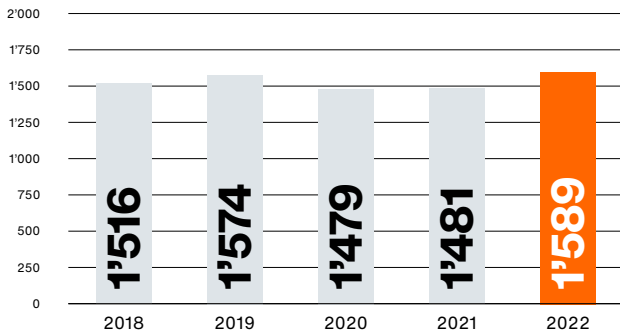


459 million

The Migros Group's profit came to CHF 459 million in 2022.

Finances

Investments
in CHF

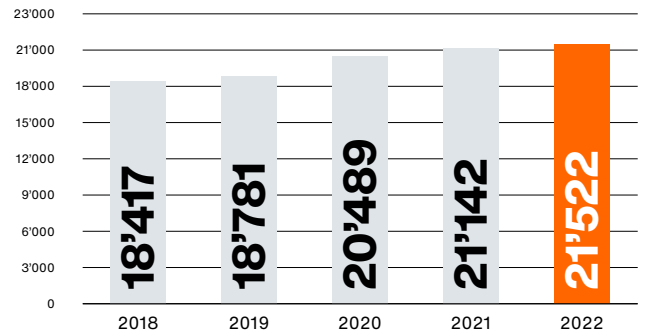


1.589 billion

The Migros Group's total investments amounted to CHF 1.589 billion in 2022.

Finances

Equity
in CHF

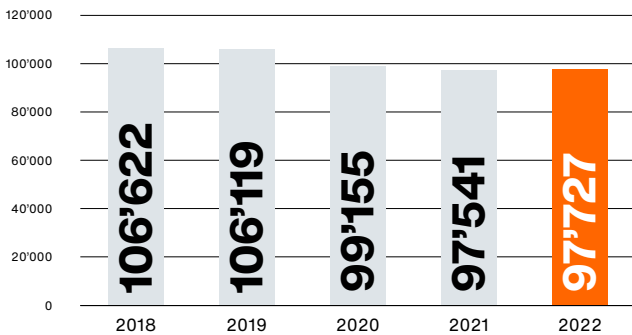


21.522 billion

The Migros Group's equity amounted to CHF 21.522 billion in 2022.

Workforce / Cooperative members

Workforce
Number of employees (annual average)



97'727

The Migros Group employed an average of 97'727 people in 2022 (number of employees, consolidated companies in Switzerland and other countries).

Workforce / Cooperative members

Employees by gender
in %



58.5 %

The proportion of female employees in 2022 was 58.5% (previous year: 58.6%).

Workforce / Cooperative members

Proportion of part-time employees
in %



49.1%

Of the 85'855 employees in Switzerland, about 50 % worked part time (previous year: 49.2 %).

Workforce / Cooperative members

Trainees

3'754

A total of 3'754 young people completed their basic training in more than 60 different occupations in the Migros Group in 2022 (previous year: 3'621).

Workforce / Cooperative members

Migros Cooperatives (number of members)
31.12.2022



2'307'939

Migros had 2'307'939 Cooperative members in 2022 (previous year: 2'281'761).

Sustainability

Net zero by 2050

-55.8%

Reduction in operations-related greenhouse gas emissions of the Migros Group compared with the reference year 2019.

Sustainability

M-Check

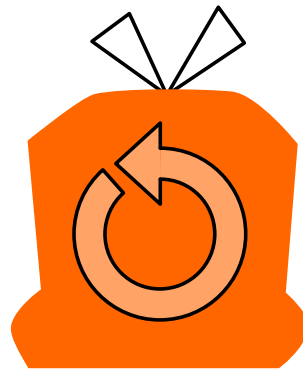


> 4'700

More than 4'700 products with the M-Check label on the packaging for more transparency on sustainability (previous year: approx. 3'000).

Sustainability

Recycling of plastic packaging

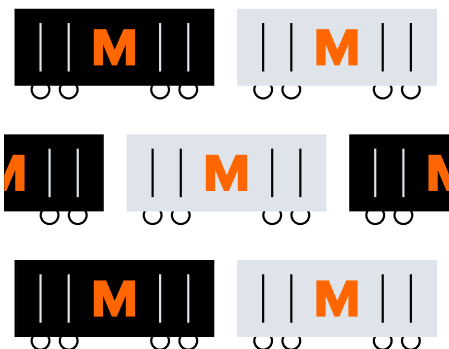


83

Number of branches that offered the Migros plastic collection sack at the end of 2022 (previous year: 59).

Sustainability

Goods transport by rail



110'000

Migros sent about 110'000 consignments by rail in 2022.

Commitment

Migros Commitment

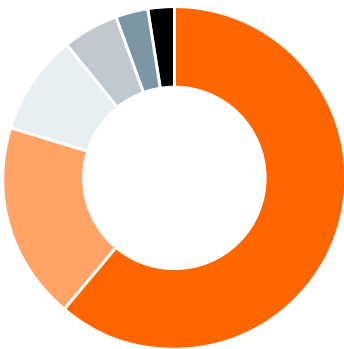


156 million

CHF 156 million was invested in social commitment and areas such as community, education and ethics in 2022.

Commitment

Migros Culture Percentage
Spend by area 2022



139 million

In 2022, Migros Culture Percentage invested CHF 139 million in the areas of education (61.3 %), culture (18.6 %), leisure (9.4 %), society (5.2 %), public administration (3.1 %) and business (2.4 %).

Commitment

Migros Pioneer Fund



16 million

CHF 16 million was made available for the Migros Pioneer Fund in 2022 (CHF 16 million spent).

Commitment

Migros Aid Fund



1 million

CHF 1 million per year has gone towards ecological development aid projects since 1979.

Key figures in detail

CHF million, except where indicated	2018	2019	2020	2021	2022	Change from previous year in %
Income	28'453	28'683	29'947	28'932	30'138	+4.2
of which income before income from financial services business	27'677	27'914	29'189	28'173	29'313	+4.0
of which Migros retail sales	23'729	23'757	24'379	24'744	24'678	-0.3
of which income of the Cooperatives ¹	16'255	16'062	16'559	16'364	15'986	-2.3
Total Migros distribution sites	727	737	726	735	748	+1.8
Total Migros sales area	1'476'827	1'478'738	1'415'437	1'437'315	1'448'891	+0.8
EBITDA (earnings before interest, taxes, depreciation and amortisation)	2'118	1'732	3'349	2'094	1'883	-10.1
as % of income	7.4	6.0	11.2	7.2	6.2	
of which EBITDA of the Retail and Industry sector	1'796	1'390	3'096	1'841	1'569	-14.8
EBIT (earnings before interest and taxes)	651	201	1'866	800	628	-21.5
as % of income	2.3	0.7	6.2	2.8	2.1	
Profit	475	335	1'757	668	459	-31.4
as % of income	1.7	1.2	5.9	2.3	1.5	
Cash flow from operating activity	1'361	1'820	2'934	3'353	-70	-102.1
as % of income	4.8	6.3	9.8	11.6	-0.2	
of which cash flow of the Retail and Industry sector	1'641	1'382	1'598	1'322	1'505	+13.9
Investments	1'516	1'574	1'479	1'481	1'589	+7.3
Equity	18'417	18'781	20'489	21'142	21'522	+1.8
as % of balance sheet total	27.7	27.5	28.2	27.1	26.7	
of which equity of the Retail and Industry sector	15'282	15'438	17'004	17'545	17'686	+0.8
as % of balance sheet total	67.1	69.1	71.7	71.9	72.5	
Balance sheet total	66'601	68'402	72'781	77'982	80'746	+3.5

of which balance sheet total of the Retail and Industry sector		22'789	22'331	23'727	24'416	24'393	-0.1
Expenditure for cultural, social and economic policy purposes		120	118	142	142	139	-2.0
Workforce/Migros Cooperatives							
Workforce (number of persons – annual average)	num- ber	106'622	106'119	99'155	97'541	97'727	+0.2
Migros Cooperatives (number of members)	num- ber	2'215'194	2'236'811	2'268'184	2'281'761	2'307'939	+1.1

¹ Cooperatives including subsidiaries in Switzerland and abroad

Cooperative Retailing

The Migros Group recorded further growth in its online business in 2022. In-store retailing was affected by a return to normal after the pandemic. At CHF 16.774 billion, the consolidated sales of Cooperative Retailing were down slightly (-1.9%).

The ten regional Migros Cooperatives (including subsidiaries) recorded net sales of CHF 15.904 billion (-2.0 %) in 2022. Foreign business accounted for CHF 1.384 billion of this figure. The expected decline was due to the normalisation of demand after Covid-19 measures were lifted. Together with the sales of Migros Online, Miduca, the FMC and other companies, consolidated sales amounted to CHF 16.774 billion (-1.9 %).

The supermarkets and hypermarkets posted sales of CHF 11.947 billion (-3.2 %) in Switzerland; including the business of Migros Online, sales amounted to CHF 12.276 billion (-3.1 %). Sales abroad decreased by 6.3 % to CHF 1.384 billion.

5.5 %

more footfall in the supermarkets and hypermarkets

Footfall increased

Due to the rising cost of raw materials, packaging and energy, prices in the supermarkets and hypermarkets had to be increased in 2022, but only by a moderate 1.2 % on average.

As a result of subdued consumer demand, the average basket value per purchase was lower than in 2021. However, footfall in the supermarkets and hypermarkets increased for the second year in succession, reaching 351.3 million purchases (+5.5 %).

The range of plant-based meat and dairy substitutes sold under the own brand V-Love increased to more than 150 products in 2022.

Environmental responsibility

Migros underlined its commitment to the environment in 2022 and expanded its range of sustainably produced food. The range of plant-based meat and dairy substitutes sold under the own brand V-Love increased by about 40 products to more than 150 (including seasonal products). All disposable plastic cutlery was replaced in the Migros branches at the end of 2022, a move that will save 17 tonnes of plastic material per year.

Sales of products with ecological or social added value increased by 1.5 % to CHF 3.455 billion compared with the previous year, and organic food sales grew by 1.2 % to CHF 1.264 billion.

→ Sustainability

Specialist markets

The changes in the market environment were also felt by the specialist markets Micasa, SportXX, Bike World, Do it + Garden, Melectronics and OBI. Sales declined overall by 6.7 % to CHF 1.612 billion. After being hit by Covid restrictions and lockdowns in the previous years, the catering segment performed well, with sales increasing by 46.5 % year-on-year to CHF 577 million.

46.5 %

sales growth in catering segment year-on-year

Migros Online

The online supermarket Migros Online was unable to continue the strong growth from the previous year into 2022. Nevertheless, at CHF 328 million, sales were only slightly below the previous year's level (-0.7 %). Migros thus managed to defend its leading position in the Swiss market.

Sales areas

Migros opened 19 new locations in 2022 (nine local M locations, four Bike World stores, two Alnatura supermarkets, two Teo locations and two M-Outlet branches). Five M locations were closed. At the end of the year, the Migros sales network comprised a total of 748 locations (previous year: 735). The sales area of the supermarkets and hypermarkets, the specialist markets and the restaurants and takeaways increased by a net 0.79 % to 1'448'891 m².

Financial results Cooperative Retailing

in CHF million	2022	2021	Change in %
Net revenue from goods and services sold			
Cooperatives incl. branches ¹	15'904	16'277	-2.3 %
FMC	5'445	5'434	0.2 %
Migros Online SA	328	330	-0.7 %
Logistics	389	408	-4.8 %
Other companies	3	0	
Total net revenue from sales of goods and services sold	22'069	22'450	-1.7 %
Elimination intra-sectoral	-5'295	-5'351	
Sales per segment (net revenue from sales of goods and services sold)	16'774	17'099	-1.9 %
Other operating income	474	433	9.6 %
Total income	17'248	17'531	-1.6 %
Earnings before financial income and taxes	245	430	-43.0 %
Segment assets	10'655	10'597	
Investments in long-term assets	1'103	1'059	
Employees	63'830	65'142	

¹ Cooperations inclusive domestic and foreign branches

Distribution figures Cooperative Retailing

	Number of sites 2022	Number of sites 2021	Sales area (m ²) 2022	Sales area (m ²) 2021
Distribution sites Switzerland				
Migros sites				
M	372	368	309'134	301'309
MM	213	212	490'263	487'516
MMM	50	50	364'286	369'332
Total	635	630	1'163'683	1'158'157
MParcs/specialist market centres/Obi ¹	40	40	245'487	244'129
Single-line stores ²	62	53	38'208	33'468
Total	102	93	283'695	277'597

Independent gastronomy businesses	11	12	1'513	1'561
Total sites	748	735	1'448'891	1'437'315
Distribution lines Switzerland				
Supermarkets				
M, MM and MMM	635	630	959'333	950'945
Alnatura ³	20	19	7'566	7'624
Other supermarkets ⁴	9	9	13'996	13'605
Total supermarkets	664	658	980'895	972'174
Specialist markets				
Do it + Garden	41	41	97'324	96'685
Micasa	36	35	70'046	69'434
SportXX	69	65	83'643	79'561
Melectronics	98	101	38'574	39'636
Obi DIY superstore/garden	11	11	90'069	90'069
Total specialist markets	255	253	379'656	375'385
Gastronomy				
Total Gastronomy⁵	227	235	83'811	89'756
Distribution sites other countries				
France (Migros France)				
MMM	2	2	10'883	10'883
MM	1	1	1'638	1'638
Germany				
Tegut	315	296	323'081	313'040
Total other countries	318	299	335'602	325'561
Wholesaling cooperatives and other				
Migros Partners	51	49		
VOI	65	61		
Leisure and foundations				
Aquaparcs ⁶	2	2		
Sportparcs	3	3		
Golfparcs	6	8		
Foundations "Park im Grünen" and Monte Generoso	5	5		

¹ Site may include super/hypermarket branches

² Outlets, Alnatura Bio supermarkets, independent Outdoor by SportXX stores, etc.

³ Alnatura is now shown separately; the area was previously assigned to M/MM/MMM sites

⁴ integrated in MParcs or specialist market centres

⁵ M-Restaurants, Takeaways and other gastronomic formats (Kaimug, Hitzberger, Coffee&Time), Sântispark, Bernaqua

⁶ Sântispark, Bernaqua

Commerce

The Commerce Department is responsible for Migros' Convenience and Discount food retail sub-segments. It also drives online growth with Digitec Galaxus and Ex Libris. Market share was further increased in 2022.

126 million

earnings before interest and taxes (EBIT) in CHF

Sales in the Commerce Department increased again despite the challenging environment. Changes in consumer behaviour – due, inter alia, to greater price sensitivity, the reopening of hospitality businesses and the increase in travel and tourism – had a noticeable impact. In addition, costs and sales were affected by inflation and the high crude oil price.

At CHF 126 million, earnings before interest and taxes (EBIT) was below the previous year's result of CHF 162 million. This was due mainly to higher raw material prices, higher purchasing costs that could not be fully passed on to the customer, and the investment in expanding Galaxus Deutschland.

8.7%

increase in platform sales by the Digitec Galaxus group

Clearly positioned retail portfolio

With the clearly positioned retail portfolio, Migros assumes a leading market position in the Convenience and Discount sub-segments and the fast-growing Online channel. In 2022, all five companies achieved double-digit sales growth in comparison with 2019. The retail portfolio thus makes an important contribution to the profitable growth of the group.

Digitec Galaxus increased its platform sales (incl. Germany) by 8.7 % to CHF 2.427 billion. In Switzerland, the company grew faster than its competitors and increased its share of the online market and the overall market. Thanks to a doubling of the product range and expansion of the logistics centre in Krefeld (Germany), sales of Galaxus Deutschland increased by almost 80 %. The Digitec Galaxus group's sales came in at CHF 2.207 billion, compared with CHF 2.054 billion in the previous year.

Ex Libris celebrated its 75th anniversary in 2022. Switzerland's largest online book retailer suffered a decline in sales in the Swiss book market and a noticeable loss of business in in-store retailing. Sales amounted to CHF 119 million, thus below the previous year (-11.3 %) but still well above 2019 (+19.8 %).

5.1%

increase in the sales of migrolino AG

Strong market position

Denner further increased its market share in a contracting food retail market. Sales came in at CHF 3.685 billion (-3.2 %). As a local discounter with a dense network of branches, Denner benefited from the expansion of the fresh products range and managed to do well in the inflationary environment thanks to an effective pricing strategy. With a net increase of ten branches, the branch network grew to 860 locations, further increasing the proximity to customers.

Migrolino increased its sales by 5.1 % to CHF 784 million thanks to organic growth and expansion. The format mio by migrolino was expanded from 17 to 50 shops. The number of migrolino AG shops (including the migrolino, mio and goods formats) increased to 366 (previous year: 337).

Migrol increased its sales by a considerable 23.8 % to CHF 1.795 billion, due in particular to the sharp rise in the price of crude oil. Migrol also expanded its Fast Charging network for electric vehicles to 18 stations.

Financial results Commerce

in CHF million	2022	2021	Change in %
Net revenue from goods and services sold			
Denner AG	3'685	3'808	-3.2 %
Migrol AG	1'795	1'450	23.8 %
Digitec Galaxus	2'207	2'054	7.4 %
migrolino AG	784	747	5.1 %
Ex Libris AG	119	134	-11.3 %
Other companies	5	5	0.2 %
Total net revenue from sales of goods and services sold	8'595	8'198	4.8 %
Elimination intra-sectoral	-13	-16	
Sales per segment (net revenue from sales of goods and services sold)	8'583	8'182	4.9 %
Other operating income	107	96	12.5 %
Total income (sales)	8'690	8'277	5.0 %
Earnings before financial income and income tax	126	162	-22.2 %
Segment assets	1'376	1'366	
Investments in long-term assets	143	134	
Employees	9'065	9'263	

Distribution network Commerce figures

	2022	2021
Denner: branches, satellites and Denner Express	860	850
Migrol petrol stations	310	310
Migrol shops	46	49
Migrol Fast Charging stations	18	15
migrolino/mio/goods shops	366	337
Ex Libris	15	14
Digitec Galaxus	10	10

Migros Industrie

In 2022, Migros Industrie generated sales of CHF 5.779 billion (+0.5%) in a challenging market environment. Growth was driven mainly by the expansion abroad.

With its industrial companies, Migros is one of the world's biggest producers of own-brand products. It also supplies its products and services to numerous third-party customers in Switzerland and abroad. Sales of Migros Industrie grew by 0.5 % thanks to the expansion of the foreign business and the recovery of the hospitality business in Switzerland.

An important milestone was the launch of the innovative coffee system CoffeeB.

Higher raw material and energy prices

2022 was marked by a sharp increase in raw material and energy prices, as well as supply shortages, which were successfully managed. Collaboration within the Migros Group was stepped up with the programme "Winning Together". Representatives of the Cooperatives, the Federation of Migros Cooperatives and Migros Industrie committed to optimising costs and processes along the entire value chain. These measures were able to offset a significant part of the cost increases and thus keep prices for customers as low as possible.

An important milestone was the launch of the innovative coffee system CoffeeB. The balls of pressed coffee are fully garden-compostable and do not produce any aluminium or plastic waste.

Sales in Switzerland fell by -0.6 % to CHF 4'753 million after a normalisation of the pandemic-related effects in the previous years. As expected, the lifting of restrictions led to lower sales in in-store retailing. These effects were partially cushioned by the recovery in the hospitality and wholesale businesses.

+6.3%

growth in international business in the reporting year.

International market position enhanced

The international business grew by 6.3 % to CHF 1'026 million in the reporting year. This was driven mainly by the acquisition of new distributors in Delica's coffee and chocolate export business, the takeover of the US beauty products company Marq Labs, and further encouraging growth of the Mibelle subsidiary Gowoonsesang in South Korea.

237 million

was invested by Migros Industrie, in particular in Switzerland as a centre of industry (in CHF).

Investment in Switzerland as a centre of industry

In the reporting year, Migros Industrie invested about CHF 237 million, in particular in Switzerland as a centre of industry. As in previous years, the focus was on automating and digitalising processes to increase productivity, as well as investing in the area of sustainability to further reduce CO₂ emissions.

Migros Industrie employed an average of 13'321 people in 2022. As a committed trainer, it trained a total of 513 apprentices in more than 30 occupations.

Financial results Migros Industrie

in CHF million	2022	2021	Change in %
Net revenue from goods and services sold	5'779	5'748	0.5 %
Other operating income	82	61	36.2 %
Total income	5'861	5'809	0.9 %
Earnings before financial income and taxes	9	133	-93.3 %
Segment assets	2'339	2'182	
Investments in long-term assets	237	206	
Employees	13'321	13'119	

Financial Services

Migros Bank saw significant growth in earnings and volumes. Across all business divisions, operating income increased by 7.8 % to CHF 703 million in the reporting year.

Migros Bank successfully launched Migros' new Cumulus credit card in 2022. Thanks to the new cardholders, its customer base grew significantly to more than one million customers (+26.6 %).

1'007'600

customers in total

Growth in customer deposits

Customer deposits also increased considerably to CHF 44.3 billion (+5.3 %), reflecting the high level of confidence that Migros Bank enjoys among customers. At the same time, customer loans increased by 8.4 % to CHF 48.8 billion.

Net interest income rose by 6.4 % to CHF 513 million. Commission income increased by 8.9 % to CHF 126 million, partly due to the growth in asset management and investment funds, as well as the card business. The latter benefited from increased travel after the pandemic and use of cards abroad.

This increase in travel and tourism also resulted in higher trading income (+6.4 % to CHF 49 million) thanks in particular to additional income from foreign currency exchange. After accounting for extraordinary items, total profit amounted to CHF 703 million (+7.8 %).

5.3%

increase in customer deposits

Investments in core business

Migros Bank used its strong financial position to make targeted investments in expanding its core business in the reporting year. Operating expenses amounted to CHF 387 million (+13.0 %). This included substantial investments in expanding the card business in connection with the Cumulus credit card and other payment cards. Further investments were made in the sales channels, including a capacity expansion in the customer centre and the introduction of a new video consultation system.

Contribution towards social commitment

After taking into account depreciation and provisions, operating income amounted to CHF 292 million. Profit after taxes was at about the previous year's level, coming in at CHF 240 million after deduction of a significant contribution to the Migros Pioneer Fund. The Pioneer Fund enables Migros Bank to support pioneering projects in the areas of climate-neutral society, collaborative innovation and people and digitalisation. Together with other Migros Group subsidiaries, Migros Bank donates a substantial amount to the Pioneer Fund each year.

Strategically well-positioned

The general conditions will remain challenging in the current year. In addition to the uncertainty created by geopolitical tensions, the energy shortage and supply chain disruptions, it remains to be seen how consumers and businesses will cope with persistently high inflation and growing economic risks. Migros Bank is strategically well positioned to overcome these challenges, thanks to investments made in 2022 in expanding the core business and launching the new Cumulus credit card.

Financial results Financial Services

in CHF million	2022	2021	Change in %
Net revenue from goods and services sold	15	14	12.2 %
Income from financial services	833	762	9.3 %
Other operating income	-	2	-100.0 %
Total income	849	778	9.1 %
Earnings before financial income and taxes	288	233	23.7 %
Segment assets	57'270	54'556	
Investments in long-term assets	47	39	
Employees	1'823	1'722	

Travel

Hotelplan Group generated sales of CHF 1'435 million, representing an increase of 122.5 % on the previous year. The Migros Group benefited from pent-up demand after the pandemic.

Hotelplan Group continued to feel the effects of the Covid-19 pandemic going into the financial year 2021/2022. However, from spring onwards, it started to benefit from the pent-up demand in the markets, particularly for holidays and business travel. The total net sales of Hotelplan Group amounted to CHF 1'435 million (previous year: CHF 645 million). This corresponds to an increase of 122.5 % compared with the previous year, and an increase of 20.8 % compared with 2019.

Mediterranean beach holidays under the Hotelplan, Migros Ferien and vtours brands were very popular with customers.

Bookings boom and record result

The financial year 2021/2022 saw a surge in bookings, in particular for beach holidays and city breaks under the Hotelplan, Migros Ferien and vtours brands. The Volume Tour Operating division generated sales of CHF 703 million, up by 123.4 % on the previous year.

Holiday home breaks with Interhome were also very popular. With sales of CHF 371 million (+34.9 % compared with previous year), the financial year 2021/2022 was the best in the Interhome Group's 57-year history. This result was due partly to an increase in the number of managed properties and local service offices.

The British subsidiary Hotelplan UK also enjoyed a successful financial year, with sales increasing by CHF 8.3 million to CHF 180 million.

Hotelplan Group stepped up its sustainability efforts and refined its sustainability strategy.

Sustainability efforts stepped up

Hotelplan Group stepped up its sustainability efforts in the financial year 2021/2022 and refined its sustainability strategy. The company's holistic approach to sustainability is based on three pillars: One Planet, People & Places, Responsible Business. In the reporting year, Hotelplan Group joined the association Futouris, which is committed to a future-proof, sustainable travel industry. The Migros Group also joined KlimaLink as a founding member. The association pursues the goal of uniform calculation standards for emissions throughout the travel industry.

Under the Migros Ferien brand, the portfolio was expanded with rail package holidays. For Explore, the soft adventure specialist acquired by Hotelplan UK, the carbon footprint of each trip can now be checked on the booking website. In addition, the range of internal sustainability measures was expanded with "workations" for employees and the Green Office initiative.

Financial results Travel

in CHF million	2022	2021	Change in %
Net revenue from goods and services sold	1'435	645	122.5 %
Other operating income	7	9	-23.7 %
Total income	1'442	654	120.4 %
Earnings before financial income and taxes	26	-41	162.8 %
Segment assets	-1	23	
Investments in long-term assets	6	3	
Employees	2'117	1'900	

Services

Migros systematically invests in future-oriented technological solutions. The main focus is on digitalising the business units, transforming the supply chain and positioning the company as an attractive tech employer.

To build the future of Migros, modern digital foundations are needed. The Migros Group has paved the way for this: over the next few years, Cooperative Retailing will be made even fitter for the future with innovative technological solutions.

With the EIGER programme, Migros is standardising its processes in order to meet customer requirements more effectively and efficiently.

Digitalisation of the Migros Community

Digitalisation has become a central enabler in all business units of the Migros Community. Accordingly, the companies are preparing for the future together by modernising the digital core, reducing the complexity that has grown over time in the IT architecture, making greater use of synergies and developing key factors for the future.

Migros has launched various initiatives to achieve this. Through the EIGER programme, Migros is completely renewing the digital core. The aim is to standardise as many processes as possible and thereby meet customer requirements more effectively and efficiently. In addition, the topic of sustainability will be communicated in a much more tangible way. In future, Migros wants its customers to be able to see in-store where products come from, who planted and harvested them, how they were brought to Switzerland and their ecological footprint. This will be done by mapping the products in the virtual world as a "digital twin", which customers can then consult online while shopping.

Secure and ecological supply chain

Alongside digitalisation, Migros is also focusing on the transformation of the supply chain. Through simplification and automation, it is pooling its competencies and strengthening its logistics. A distribution logistics system with 400'000 pallet spaces was established, which will enable it to cover complex market and customer needs in future. With the commissioning of the systems and the high-bay racking warehouse in Neuendorf (Solothurn), the Logistics 4.0 project was concluded in the reporting year, representing another important step in the transformation.

Migros also supports the development of innovative and environmentally friendly logistics solutions throughout Switzerland with its extensive expertise across all process stages of the supply chain. Migros sent around 110'000 consignments by rail in the reporting year. Its rail strategy allows it to create the basis for further optimal use of rail transport for current and future delivery of goods.

Helping to shape the future

With around 5'000 technology jobs, Migros has become one of Switzerland's biggest and most attractive tech employers. To ensure that the transformation is successful, Migros also relies on qualified internal employees, who help to shape the future of the Group with their skills and expertise. In order to provide customers and employees with innovative technology solutions at an early stage, collaboration is based on Lean-Agile (SAFe) principles. It involves agile teams from different functions and disciplines working towards shared goals.

5'000

technology jobs at Migros